MICHLES & BOOTH, P.A.
ACCIDENT & INJURY LAWYERS

www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Francis Bailey McGill

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case? I Am satisfied with the end of the cases. And satisfied that I was Able to get compensation but the times we Are in played A huge role in the Amount.

2. Could we have handled the case better, or differently, to serve you better? If so, how? Everyone involved did everything they said they would do And more. Always professional And candid with the process And expectations.

3. What part of the way your case was handled were you most pleased with?

How professional & responsive that Brian & his Legal team have been over the past 7-8 years

4. What was the most important thing that caused you to decide to hire us?

The belief And stance the Firm takes to representing First Responders

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why? I have referred At least 6 other First Responders over the years.

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

Thank you for All of your support, professionalism And patience in Assisting And Answering All questions, to include guidance Along this journey! I Appreciate each of you more than you know!

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

8. Please provide any other comments that you may have.

Francis Darling McGuire
Signature

DATE: NOV. 17, 2022

May we have permission to share your comments about our firm?

__X__YES _____NO

May we have permission to use your photograph for advertising purposes, including the digital signs on our buildings?

_____YES __X__NO