MICHLES & BOOTH, P.A.
ACCIDENT & INJURY LAWYERS

www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: [redacted]

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case?

Yes

2. Could we have handled the case better, or differently, to serve you better? If so, how?

You guys were great at communicating and keeping me updated in a timely manner.

3. What part of the way your case was handled were you most pleased with?

The communication and fast responding

4. What was the most important thing that caused you to decide to hire us?

I was referred by a friend who had also had great experience and help from Michles and Booth with her case.

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why?

yes because you guys team works diligently to get cases solved.

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

When I first contacted the law firm I spoke with a lady and explained my situation, she took notes and told me to wait for a call from the attorney. It took no time for them to reach out, from then I was told just be patient its a working progress. Time went on things were discussed and we came to a conclusion. The other party agreed

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

8. Please provide any other comments that you may have.

Signature

DATE: 9/21/22

May we have permission to share your comments about our firm?

✓ YES _____NO

May we have permission to use your photograph for advertising purposes, including the digital signs on our buildings?

_____YES ✓ NO