MICHLES & BOOTH, P.A.
ACCIDENT & INJURY LAWYERS

www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Christopher Waiters

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case?

yes

2. Could we have handled the case better, or differently, to serve you better? If so, how?

The timelines given at times were not accurate. I understand having to deal with third parties can create issues, yet some of the times given were 2 or more months off.

3. What part of the way your case was handled were you most pleased with?

The process was not stressful at all. I've never worked with a lawyer and was not sure how the process was going to go.

4. What was the most important thing that caused you to decide to hire us?

referral by a friend

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why?

yes. The office seems to try and maximize the return for the client.

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR ___✓___GOOD _____VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR ___✓___GOOD _____VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR ___✓___GOOD _____VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR ___✓___GOOD _____VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR ___✓___GOOD _____VERY GOOD

8. Please provide any other comments that you may have.



Signature

DATE: 6 Jun 2022

May we have permission to share your comments about our firm?

___✓___YES _____NO

May we have permission to use your photograph for advertising purposes, including the digital signs on our buildings?

___✓___YES _____NO