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◇Also Licensed in Georgia
*Also Licensed in Illinois
‡Non Lawyer, Board Certified Physician Consultant

Cindy Ward, *Firm Administrator*

CLIENT QUESTIONNAIRE

NAME: Bell, Sherwanda

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the Administrative Law Judge's decision achieved in the case?

Very much so

2. Could we have handled the case better, or differently, to serve you better? If so, how?

No

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1502 South Ferdon Boulevard
Crestview, FL 32536
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3. What part of the way your case was handled were you most pleased with?

Communication and dedication to my needs was Awesome You all took time out of your sch. to make sure I was taken Care of.

4. What was the most important thing that caused you to decide to hire us?

Because Mrs. Michles was a paratrooper like me.

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why? yes,

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

always Professional

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD _____✓VERY GOOD

8. Please provide any other comments that you may have.

Shawna A Bell
Signature

DATE: 6/09/2017

May we have permission to share your comments about our firm?

___X___YES _____NO