MICHLES & BOOTH, P.A.
ACCIDENT & INJURY LAWYERS

www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Cristal Hicks

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the Administrative Law Judge's decision achieved in the case? yes I was concerned due to him not being a SS judge for long but over all yes I was

2. Could we have handled the case better, or differently, to serve you better? If so, how?

No yall have been absolutly the best I would reccomend yall to anyone and everyone!

3. What part of the way your case was handled were you most pleased with?

Communication you kept me updated on everything and helped me understand everything

4. What was the most important thing that caused you to decide to hire us?

Meeting Tonya and Alexis and see that they care about more than just clients

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why? yes because you fight for whats right

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

When I met Tonya and Alexis I was a total wreck. I didnt kno what to do I was ready to give up. Tonya told me she was not going to let me. Everyone in this office is compassionate about what they do I am so pleased with the everyone of yal

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD XXX VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD XXXXX VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD XXXXX VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD XXXXX VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD XXX VERY GOOD

8. Please provide any other comments that you may have.

I am so pleased to have you represent me when I needed help.

Tonya and Alexis are my saviors. when I was ready to give up they wouldn't let me.

I love you guys to the moon and back

Crystal Hicks
Signature

DATE: 12/5/19

May we have permission to share your comments about our firm?

X YES _____NO

May we have permission to use your photograph for advertising purposes, including the digital signs on our buildings?

X YES _____NO