MICHLES & BOOTH, P.A.
ACCIDENT & INJURY LAWYERS

www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Devante Dawson

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case? yes

2. Could we have handled the case better, or differently, to serve you better? If so, how? No, Every step tooken to settle the case was perfect.

3. What part of the way your case was handled were you most pleased with?

The way the legal team kept me informed on Everything they would do to resolve the case.

4. What was the most important thing that caused you to decide to hire us?

I was reffered to this firm by My mother She was a former client of your Firm after She was in an car accident. After doing a Little research I reviewed ~~that~~ this firm was the best in Escambia County.

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. ✓ If so, why? I would because, The legal team Carefully explained ever step and situation they would take to get an answer to help satify there client with their situation.

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case. The team was very helpful with answering ever question I had. They always kept me informed throughout the whole case on what the were going todo to ~~satify~~ help satify any need that I had.

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD ____✓__VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD ____✓__VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD ____✓__VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD ____✓__VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD ____✓__VERY GOOD

8. Please provide any other comments that you may have.

Dwarte Dawe
Signature

DATE: 02/25/2020

May we have permission to share your comments about our firm?

____✓__**YES** _____**NO**

May we have permission to use your photograph for advertising purposes, including the digital signs on our buildings?

____✓__**YES** _____**NO**