MICHLES & BOOTH
ACCIDENT & INJURY LAWYERS

www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Jodi Burkhammer

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case? Not really but its better than nothing and would Like to thank You all for your hard work on my case.

2. Could we have handled the case better, or differently, to serve you better? If so, how? No I belive everybody worked very hard and to the Best of there ability to get me the comporation that i deserve for the damages that where done to me by this careless person i still

3. What part of the way your case was handled were you most pleased with?

the Wondrful Staff
Especially Stephanie and Adrian
Thank you From the Bottom of my heart for all your hard work

4. What was the most important thing that caused you to decide to hire us?

your experance and personalitys
Very Respect

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

yes

a. If so, why?

Because this Firm is the Best in the State

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

I always felt Like a person not a #
and everything was explaned extremly well
and I was taken care of Like I was Family

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR ___✓___GOOD _____VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

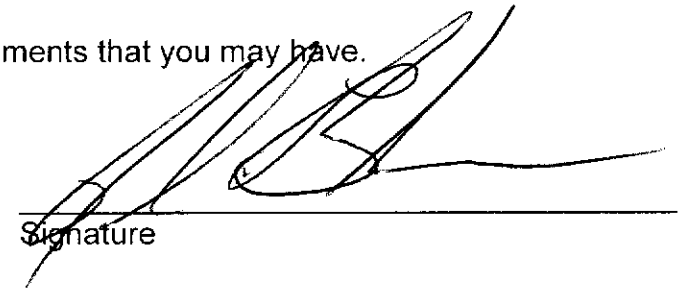
_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

8. Please provide any other comments that you may have.

Thank you all for all your hard work and courtesy and Compassion that was shown to me!



Signature

DATE: 6-2-17

May we have permission to share your comments about our firm?

___✓___YES _____NO