MICHLES & BOOTH, P.A.
ATTORNEYS AT LAW
www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Carolyn Martinez

DATE: 12·30·16

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case?

I was very satisfied with settlement! However was not satisfied with what your Office's portion was.

2. Could we have handled the case better, or differently, to serve you better? If so, how?

Your firm could not have done anything different! Adrian Bridges + Stephanie Joiner were awesome!

3. What part of the way your case was handled were you most pleased with?

All of the above!

4. What was the most important thing that caused you to decide to hire us?

your reviews!

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why? yes - already have! due to the way my case was handled!

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

I give your firm 5 stars! Your firm is awesome!

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR __X__GOOD _____VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

8. Please provide any other comments that you may have.

Carolyn Martinez
Signature

DATE: 12-30-16

May we have permission to share your comments about our firm?

__✓__**YES** _____**NO**