MICHLES & BOOTH, P.A.
ATTORNEYS AT LAW
www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Marquis Locke

DATE: 06-27-16

EMAIL: _____

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case?

2. Could we have handled the case better, or differently, to serve you better? If so, how?

3. What part of the way your case was handled were you most pleased with?
I like how you've "had my back" when I was about to go to Pain management and you told me it would hurt us if we went through with it

4. What was the most important thing that caused you to decide to hire us?
Well, my brother and his wife considered that I go with you guys, so basically I was referred

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why? yes, because I did not have to run around myself and do things that need not to be done. They were on top of everything from the start

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case. Micheles & Bob the were very curtious and very sympathetic to my accident. They basically treated me like family.

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD ____✓____VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD ____✓____VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD ____✓____VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD ____✓____VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD ____✓____VERY GOOD

8. Please provide any other comments that you may have.

Outstanding Law Firm

Maggie Lee
_____
Signature

DATE: 04-27-16

May we have permission to share your comments about our firm?

____✓____**YES** _____**NO**