MICHLES & BOOTH, P.A.
ATTORNEYS AT LAW
www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: LINDA M. ALVARADO

DATE: APRIL 29, 2016

EMAIL: _____

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case?

YES, IT WAS WELL PAID.

2. Could we have handled the case better, or differently, to serve you better? If so, how?

I FEEL SATISFIED WITH THE WORK DONE, Thankyou.

3. What part of the way your case was handled were you most pleased with?

THE MEDIATION PROCESS.

4. What was the most important thing that caused you to decide to hire us?

A RECOMMENDATION OF A VERY GOOD FRIEND. (MY NEIGHBOR, AMY LISTER).

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why? YES, THEY HANDLE THE CASES WITH PROFESSIONALISM. AND GOOD EXPERIENCE.

b. If not, why not?

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6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

I APPRECIATE YOUR PERSONAL CONCERN IN EACH STEP OF THE PROCESS, FROM THE BEGINNING TO THE END.

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD __X__VERY GOOD

8. Please provide any other comments that you may have.

I) WHAT I APPRECIATE OF MYCHLES & BOOTH IS THAT NO CASE IS TOO SMALL NEITHER TOO DIFFICULT TO FIGHT.

II) I ALSO LIKED THAT THEY RELY ON (THE WORK OF) PROFESSIONAL DOCTORS TO TAKE CARE OF THEIR CLIENTS AND FIGHT THE CASES.

Linda M. Alvarado (Alvarado)

Signature

DATE: April 29, 2016

May we have permission to share your comments about our firm?

__X__YES _____NO