MICHLES & BOOTH, P.A.
ATTORNEYS AT LAW
www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Benjamin Rudolph

DATE: 2-1-16

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case? I would have preferred more, I guess we did the best we could

2. Could we have handled the case better, or differently, to serve you better? If so, how? you did a great job

FT. WALTON BEACH
400 RACETRACK ROAD NW
FT. WALTON BEACH, FL 32547
(850) 864-4848
FAX (850) 863-4848
E-mail: FWB@michlesbooth.com

PENSACOLA
501 BRENT LANE
PENSACOLA, FL 32503
(850) 438-4848
FAX (850) 437-5556
E-mail: PCOLA@michlesbooth.com

CRESTVIEW
1502 SOUTH FERDON BOULEVARD
CRESTVIEW, FL 32536
(850) 683-4848
FAX (850) 683-8885
E-mail: CVIEW@michlesbooth.com

3. What part of the way your case was handled were you most pleased with?

Making sure that I got the maximum care that I could

4. What was the most important thing that caused you to decide to hire us?

My doctor recommended you

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why? Yes, Because your word was good

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case. I believe the Firm did a great job ensuring me that I would get the proper care and they handled it in a professional manner

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

8. Please provide any other comments that you may have.

Benjamin Rudolph
Signature

DATE: 3-1-16

May we have permission to share your comments about our firm?

___✓___**YES** _____**NO**