MICHLES & BOOTH, P.A.
ACCIDENT & INJURY LAWYERS

www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Diana Valdez-Hunter

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case?

Yes I am you said you would go for a certain amount and you got the amount you said you would.

2. Could we have handled the case better, or differently, to serve you better? If so, how?

As someone who had no experience with the legal aspect with being in a car accident or having a lawyer I was very pleased with my experience with Michael & Booths

3. What part of the way your case was handled were you most pleased with?

How simple and easy it was made for me to understand as this was my first car accident and my first time having an injury lawyer

4. What was the most important thing that caused you to decide to hire us?

Even though a good amount of time had passed since the accident you still agreed to look into it and see if you could help me.

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

Yes

a. If so, why?

Because the lawyers are dedicated to your case and are always there and are always there if you have any questions.

b. If not, why not?

N/A

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

They're always straightforward answered any questions I had and even worked with my tricky work schedule with getting back to me

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD __x__VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD __x__VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD __x__VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD __x__VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD __x__VERY GOOD

8. Please provide any other comments that you may have.

Diana Valdez-Hunter

_____

Signature

January 20, 2022

DATE: _____

May we have permission to share your comments about our firm?

__x__**YES** _____**NO**

May we have permission to use your photograph for advertising purposes, including the digital signs on our buildings?

__x__**YES** _____**NO**