**MICHLES & BOOTH, P.A.**
ACCIDENT & INJURY LAWYERS

www.ForTheVictims.com
(800) 438-3606

## CLIENT QUESTIONNAIRE

NAME: Iris Luke-Tapia

*Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.*

1. Were you satisfied with the settlement amount or jury verdict achieved in the case?

yes

2. Could we have handled the case better, or differently, to serve you better? If so, how?

No, I personally think you all did a outstanding job on my behalf.

3. What part of the way your case was handled were you most pleased with?

4. What was the most important thing that caused you to decide to hire us?
WAS recomended by a friend.

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why? because it's Always a good thing to have your Attorney Local So you Can stop in and see them if ya have any Questions

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case. Everyone was very Nice & friendly

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD ✓ VERY GOOD

8. Please provide any other comments that you may have.

Signature Iris Luke-Tapia

DATE: 6-11-2021

**May we have permission to share your comments about our firm?**

✓ **YES** _____**NO**

**May we have permission to use your photograph for advertising purposes, including the digital signs on our buildings?**

✓ **YES** _____**NO**