MB

MICHLES & BOOTH, P.A.
ACCIDENT & INJURY LAWYERS

www.ForTheVictims.com
(800) 438-3606

CLIENT QUESTIONNAIRE

NAME: Santoria Johnson

Now that your case has been concluded, we want to express our appreciation to you for allowing us to handle a matter of such importance. For the most part, our clients come as a result of recommendations made by former clients. For that reason, we are very interested in your perception of how we have handled your case and we would appreciate you completing the following questionnaire.

1. Were you satisfied with the settlement amount or jury verdict achieved in the case?

I'm not Going to say the settlement Amount. But with How it All unfold I guess I would say. I'm Just Thankful I Got Anything At All.

2. Could we have handled the case better, or differently, to serve you better? If so, how?

I Don't think so. It was handle well As expected.

3. What part of the way your case was handled were you most pleased with?

4. What was the most important thing that caused you to decide to hire us?

You Guys Are well Known
Also In our Community people HAS
Alot of Respect For You Guys

5. Would you refer others, relatives or friends, to our firm, if they were seriously injured in an accident, or needed legal counsel for any reason?

a. If so, why? Yes, Because You Guys worked very HARd even though we could never Find the person who Hit me And RAN

b. If not, why not?

6. Please share your thoughts regarding your interaction with our staff during the progression of your case - from your initial contact with our firm through the conclusion of your case.

I ReAlly Like MRS. KAthy Cotton she was very patient with me when every I called. or she would Return my call. also liked Mr. Rogers before he left; Also liked the New Guy who tooked my Rogers Spot. He was very Straight Forward And Got me some money In my pocket

7. Please rate your impression of the following:

a. The courtesy of our receptionist:

_____POOR _____FAIR ___✓___GOOD _____VERY GOOD

b. The courtesy of our legal assistant/s:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

c. The courtesy of your lawyer/s:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

d. Promptness of our legal assistant's response to your questions or problems:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

e. Our building and facilities:

_____POOR _____FAIR _____GOOD ___✓___VERY GOOD

8. Please provide any other comments that you may have.

Santosa Johnson
Signature

DATE: 2/13/20

May we have permission to share your comments about our firm?

___✓___YES _____NO

May we have permission to use your photograph for advertising purposes, including the digital signs on our buildings?

_____YES ___✓___NO